**PE 4-7**

2. a. One-time customer – Short-term parking (few hours – few weeks), Check for available spots, receive ticket upon entrance to lot, when staying more than a week will register with facility, pay per stay

3. b. Long-term customer – Monthly or Yearly contract, reserved parking spots, receive RFID card to access facilities, 24/7 access, make payment at facility

4. c. Facility representative – Manages available parking spaces, receives payments from all customers, register one-time customers that stay over a week (hold keys until customer returns and advise location of vehicle), For long-term customers will provide RFID card once payment has been secured, Stops card if contract not renewed